



## CONTINUOUS SERVICES CONTRACT

I do hereby entrust Canine Country Club of Arkansas ("CCC") to care for my pet(s) (name of pet) \_\_\_\_\_, during their boarding stay and agree to all of the terms listed below:

I authorize the staff of CCC to do whatever they deem necessary for the health and well being of my pet(s) and agree to pay for any and all expenses relating to such care. This includes, but not limited to, any veterinarian expense we determine is reasonably necessary for any injury or illness that we determine needs immediate attention. In such circumstance, CCC will transport your pet to a veterinarian of CCC's choice and attempt to contact you as soon as reasonably practicable.

I agree to promptly pay the daily fees for services rendered at posted rates. I understand that if I do not cancel my reservation within 24 hours prior to scheduled boarding, I will be charged a night's boarding fee. I also understand and agree that I will pay any additional fees incurred that include flea bath, and flea medication (Capstar).

I understand that CCC provides PetCot/Kuranda bedding for all pets. I understand that I will be charged for any damages done to the PetCot/Kuranda bedding including shredding, chewing, etc. I may request that a PetCot/Kuranda not be placed in my pet(s) run.

I agree that I am solely responsible for any damages that my pet(s) may cause through malicious or improper conduct. These damages may include, kennel, crate or bedding destruction or injury to another pet through malicious or aggressive behavior.

I understand the risks involved in socializing my pet(s) in daycare and I agree to release CCC and its owners, agents and employees from any and all liability claims resulting from any and all injuries that may occur as a result of socializing my pet(s).

I understand that my pet(s) will not be allowed to be left or picked up after CCC of Arkansas' business hours. Further, I understand that if my pet is not picked up prior to the closing of CCC's business hours, that I will be responsible for any additional charges related to my pet's extended stay at CCC which, include boarding and related fees.

I agree to provide proof of current vaccinations for my pet(s). Annual vaccines must include Distemper, Parvovirus and Rabies. Also, semi-annual bordetella vaccinations are required as "kennel cough" is an airborne disease and quite common where dogs are housed together or play together. We also require that you maintain a monthly heartworm and flea/tick preventive in order to protect the facility from any contamination and thus protect the pets. We do reserve the right to refuse pets lacking proof of current vaccinations. Should

your pet contract kennel cough, you agree to release CCC from liability, as the disease is an airborne one and cannot be detected until symptoms are present.

Unsterilized pets have the tendency to play in a gender-related manner, and, in some instances, display more aggressive behavior than sterilized pets. We reserve the right to separate the unsterilized pet from playgroup. Due to the nature of our off-leash program, unspayed females who go in to "season" will be transported to the client's veterinarian for boarding.

The staff of CCC reserves the right to make the determination of what constitutes overly aggressive play or non-social behavior. The pet(s) in question will still receive playtime and human interaction but will have its canine interaction periods restricted to make program safe for all boarding and daycare guests.

We make great efforts to ensure that all of our guests have a safe and nurturing environment. Occasionally accidents happen. We continuously monitor the play of all of our guests as well as their physical wellbeing. If we discover that your pet has been injured, we will notify you when you pick up your pet, or sooner, if the circumstances warrant. Additionally, each pet is thoroughly checked for obvious physical injury at the time they arrive and again before they are released to you. While we believe that we would be aware of any injury and would alert you, if you believe that your pet was injured during his or her stay, please bring it to our attention immediately at the time you pick your pet up. After your pet leaves the premises, there is no way to determine where or how your pet was injured.

I understand and agree that any amounts owed to CCC pursuant to this Agreement, including, but not limited to amounts owed for services and goods provided by CCC or reimbursements owed to CCC for services provided by veterinarians, shall be charged immediately to the credit card I have provided to CCC.

I have read this Agreement in its entirety and I understand this Agreement and agree to be bound by its terms, and I acknowledge that I have been provided a copy of this Agreement.

Name of Pet: \_\_\_\_\_

Signature of Pet Owner or Owner's Agent:

Date:

\_\_\_\_\_

\_\_\_\_\_